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TWC CUSTOMER SERVICES CONTRACT: Embedded Pre-Employment Transition Services (EMBEDDED Pre-ETS)

I. PARTIES

This contract (hereafter referred to as "Contract") is entered into between the Texas Workforce Commission, 101 E. 15th Street, Austin, Texas 78778, (hereafter referred to as "TWC"), and:

Legal Name of Contractor: Easterseals Central Texas, Inc.

Mailing Address: 8505 Cross Park Dr., Ste., 120

City and Zip: Austin, TX 75754

Telephone: (512) 615-6800

FAX number: N/A

Contact Person: Gretchen A. Nelson

e-mail address of Contact Person: gnelson@eastersealstx.org

hereafter referred to as the "Contractor." The Contractor is a Not for Profit Corporation with filing number 6515501.

II. DEFINITIONS

CONFLICT OF INTEREST: A conflict of interest is a situation that creates a risk that professional judgment or actions will be unduly influenced by a personal interest or relationship and creates substantial conflicts with the proper discharge of duties required by a contract and the public interest. Each Applicant must comply with the VR-SFP Manual, Chapter 3, Section 3.3.3 found at http://www.twc.state.tx.us/standards-manual/vr-sfp-chapter-03#s333.

CONTRACTOR (or PROVIDER): A legal entity or individual who TWC is contracted with to provide goods and/or services for TWC Vocational Rehabilitation Division Customers (Customers). Contractor can be used interchangeably with Provider or Service Provider.

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CUSTOMER: An individual that has met the TWC eligibility criteria and been approved to receive Pre-Employment Transition Services.

EMBEDDED SERVICES: Services that are provided to Students with Disabilities, as defined above, that take place primarily on the campus of a school or school district facility. These services are provided through a partnership and arrangement with the school to allow access to students and staff, classroom space, and, when applicable, state or local educational credits.

PRE-EMPLOYMENT TRANSITION SERVICES: Services provided to Customers who are transitioning students aged 14 to 22 to help them prepare for work and independence after high school that address at least one (1) of the required categories defined under the Workforce Innovation and Opportunity Act (WIOA): career exploration; work-based learning, including internships; counseling on post-secondary training opportunities; work readiness, including skills related to independent living and interacting; and self-advocacy. For more information on the required categories refer to Chapter 15 in the Standards for Providers Manual.

STUDENT WITH A DISABILITY: An individual who is: 14–22 years of age, enrolled in school, and receiving or has received services through special education programs or is considered eligible for services under Section 504 of the Rehabilitation Act of 1973, as amended.

VOCATIONAL REHABILITATION (VR) STANDARDS FOR PROVIDERS MANUAL (VR-SFP Manual): The VR-SFP Manual states required business practices, processes, and policies that must be followed for the TWC and the Contractor to comply with federal and state laws and TWC rules and requirements. VR-SFP Manual is found at: http://www.texasworkforce.org/partners/vocational-rehabilitation-standards-providers-manual

VOCATIONAL REHABILITATION DIVISION (VRD): The TWC Vocational Rehabilitation Division (VRD) administers the Vocational Rehabilitation Services Program, which is a joint state and federally funded program to assess, plan, develop, and provide VR services for eligible individuals with disabilities, consistent with their unique strengths, resources, priorities, concerns, abilities, capabilities, interests, and informed choice so that these

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individuals can prepare for and engage in competitive integrated employment and achieve economic self-sufficiency. In accordance with the Rehabilitation Act of 1973, as amended, (29 U.S.C. §701 et seq.), VRD is the single designated state unit for the VR program.

III. PURPOSE AND SCOPE

The purpose of this Contract is to provide Embedded Pre-Employment Transition Services as presented in the proposal for this solicitation to TWC customers, and potential customers, who meet the definition of a Student with a Disability, within the identified schools in the following region and at the cost listed:

Region 3: \$1150.00 per student per month

Services shall be provided in accordance with Solicitation Posting #320-20-00054, the VR-SFP Manual and the GM21-05 referenced as Exhibit A below. This includes all specified products and measurable outcomes required of each service, when authorized by a TWC Service Authorization (SA)(see applicable chapters in the VR-SFP Manual for products and outcomes).

IV. CONTRACT PERIOD

This Contract is effective 06/15/2021 or on the signature of both parties, whichever is later, through 05/31/2023.

V. RENEWAL

This Contract may be renewed in writing prior to contract expiration upon mutual agreement under the same terms and conditions for two (2) two-year (2-year) renewal periods.

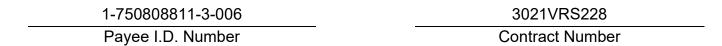
VI. LEGAL AUTHORITY

Pursuant to its authority under <u>Texas Government Code § 2155.144</u> and 40, Texas Admin. Code §857.1, TWC is authorized to enter into this contract.

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VII. PAYMENT RATES AND TERMS

- **A.** Contractors must comply with the following sections defined in the VR-SFP Manual for the services being delivered: Service Descriptions, Staff Qualifications, Process and Procedures, and Outcomes Required for Payment. Payments made to Contractors will be based on the best and final offer proposal submitted in response to this solicitation and as referenced in Section III., PURPOSE AND SCOPE. Contractors must also be in compliance with Chapter 3: Basic Standards.
- **B.** TWC will pay Contractor for each approved service, when authorized by an SA, in accordance with the fee schedules payable for those services as provided in the VR-SFP Manual, for the complete and provision of each service by Contractor to a Customer.
- C. In accordance with the Prompt Payment Act, Texas Government Code Chapter 2251, TWC will make payment on a correct, properly prepared and submitted invoice within 30 days of receipt. The invoice shall meet the state requirements, be performed in accordance with the SA, Contract, and applicable VR-SFP Manual for the service(s) provided to Customers. If applicable, an invoice must be supported by other documentation required and be subject to TWC review and approval. Any invoices or other submitted documentation, including required reports that are incorrect or incomplete, shall be returned to the Contractor for correction before resubmission to TWC for payment. At a minimum, invoices must include the following:
 - 1. Contractor complete legal name (DBA optional), email and phone number (if applicable), and correct remittance address, including city, state, and ZIP code;
 - 2. Contractor contact name and department, of person designated to answer invoice questions, and telephone number, email address, or FAX number;
 - A valid contractor 14-digit Texas Identification number (TIN) issued by the Comptroller of Public Accounts;
 - 4. Correct TWC SA number and contract number;
 - TWC office name and address, or TWC delivery address, as applicable, as indicated on the SA;



- 6. An itemized description of the goods or services provided/performed, in sufficient detail to identify the order or authorization, including the dates of service or period of service;
- 7. Quantity, unit cost, and total amount being billed, as documented on the original SA:
- 8. Other relevant information supporting and explaining the payment requested or identifying a successor organization to an original Contractor, if an assignment has been approved; and
- 9. Any other information required by applicable state and federal laws, rules, and regulations governing provision of services under this Contract and policies and standards issued by TWC.

VIII. CONTRACTOR OBLIGATIONS

Contractor shall:

- **A.** Maintain current credentials, certifications and/or licensures as required to provide the services under this Contract and in accordance with the VR-SFP Manual; and submit such documentation to TWC prior to execution of this Contract, upon hiring new staff to provide services to Customers under this Contract, and upon contract renewal.
- **B.** Provide proof of coverage in compliance with any applicable insurance requirements for services authorized by this Contract as outlined in the VR-SFP Manual.
- C. Perform services, deliver goods, and submit required reports of services rendered in accordance with the SA, TWC expectations, contractual requirements, VR-SFP Manual, as applicable. Contractor's invoice or bill for services or goods will not be paid until these requirements are met.
- **D.** Accept TWC's final payment for services for Customers as fulfilling Contractor's claim for those services.
- **E.** Not pursue the Customer, the Customer's parent or guardian, or any other individual for additional payments without prior written approval from TWC.
- **F.** Regularly review the VR-SFP Manual for services authorized by this Contract, pending revisions at least every (30) days, and comply with those revisions for all services

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provided after the effective date of the revisions. All references to the VR-SFP Manual herein are references to the most recent standards in effect published by TWC on its website.

IX. TWC OBLIGATIONS

- **A.** TWC is not obligated by this Contract to refer any Customers to Contractor. The TWC counselor will make individual Customer referrals for specific services.
- **B.** TWC shall determine the need for services on an individual Customer basis. The TWC counselor and an identified Customer will jointly determine the need for services and select from among the available providers the provider that is best suited for meeting the Customer's needs.
- **C.** TWC will not be liable to Contractor for any expenses paid or incurred by Contractor except as provided specifically by this Contract including the VR-SFP Manual, as authorized by an SA and provided to Contractor on behalf of a Customer.
- **D.** TWC shall not be liable for any payment pursuant to the resulting contracted services or goods in which TWC expectations are not met or the services or goods were not received, verified, and accepted by TWC in accordance with requirements, including specifications, deliverables, and outcomes in the VR-SFP Manual.
- **E.** TWC is responsible for publishing on its website the most current VR-SFP Manual and making it available to the public.
- **F.** TWC is responsible for publishing on its website all proposed revisions to the VR-SFP Manual at least thirty (30) days prior to their effective date and making them available to the public. A revision log of all amendments to the VR-SFP Manual is available at the site.

X. STANDARD TERMS AND CONDITIONS

A. Sovereign Immunity. Nothing in this Contract shall be construed as a waiver of the state's sovereign immunity. This Contract shall not constitute or be construed as a waiver of any of the privileges, rights, defenses, remedies, or immunities available to the State of Texas. The failure to enforce, or any delay in the enforcement of, any

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privileges, rights, defenses, remedies, or immunities available to the State of Texas under this Contract or under applicable law shall not constitute a waiver of such privileges, rights, defenses, remedies, or immunities or be considered as a basis for estoppel. TWC does not waive any privileges, rights, defenses, or immunities available to TWC by entering into this Contract or by its conduct prior to or subsequent to entering into this Contract.

- **B. Severability.** If any provision of this Contract is later determined to be invalid, void, or unenforceable, then the remaining terms, provisions, covenants, and conditions of this Contract shall remain in full force and effect, and shall in no way be affected, impaired, or invalidated.
- C. Survival of Terms. Termination of the Contract for any reason shall not release the Contractor from liability or obligation set forth in the Contract that is expressly stated to survive any such termination or that by its nature would be intended to be applicable following any such termination, including the provisions regarding confidentiality, indemnification, transition, records, audit, property rights, dispute resolution, invoice, and fees verification.
- D. Funds Availability. This Contract is subject to the availability of state and/or federal funds appropriated for the purposes of this Contract. If funds are not appropriated or made unavailable or if available funding is reduced, TWC will provide the Contractor with written notice of termination, any necessary payment suspension, or funding reduction. The Contractor will have no right of action against the State of Texas or TWC in the event that TWC is unable to fulfill its obligations under this Contract as a result of a lack of sufficient funding.

E. Amendments.

- 1. This Contract represents the entire agreement of the parties. Except as otherwise provided in subsection 2 of this paragraph, any changes, deletions, extensions, or amendments to this Contract shall be in writing and signed by both parties.
- 2. Either party may provide written notice by letter to the other party at the address listed in Section I of the Contract of a change of address of the party or to change the contact name or contact information found in Section I of the Contract.

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F. Contractor Notification.

The Contractor will notify TWC:

- within two (2) business days if at any time the Contractor is not in compliance with the provisions of this Contract. A false statement regarding the Contractor's compliance with the terms of this Contract may be treated as a material breach of this Contract and may be grounds for TWC to terminate the Contract; and
- at least sixty (60) calendar days before the intended effective date of any change in legal entity status, such as a change in ownership or control, name, legal status with the Texas Secretary of State, or Texas Identification Number issued by the Texas Comptroller of Public Accounts.
- **G.** Participation of Historically Underutilized Businesses (HUBs). The Contractor shall comply with any HUB requirements identified in the solicitation under which the Contractor applied, if applicable.
- H. Assignments. The Contractor may not assign a TWC contract, in whole or in part, or any right or duty required under the Contract without first obtaining written approval from TWC. Unless otherwise approved in writing by TWC, assignment will not release the Contractor from its contractual obligations. Contractor must submit a written request for assignment a minimum of 60 days' notice prior to the planned assignment.
- I. Subcontracting. The Contractor accepts liability and retains responsibility for the performance of subcontractors providing services under the terms of this Contract. Subcontractors providing services under the Contract shall perform services to the same VR Standards and meet the same requirements and level of experience as required of the Contractor. No subcontract under the Contract will relieve the Contractor of the responsibility for ensuring that the requested services are provided. The Contractor accepts responsibility for compensating any party with whom the Contractor enters into a subcontract to provide services under the terms of this Contract. If the Contractor uses a subcontractor for any or all the work required, the following conditions will apply:
 - Contractors planning to subcontract all or a portion of the work to be performed shall identify the proposed subcontractors;

- 2. Subcontracting shall be conducted solely at the Contractor's expense;
- 3. TWC retains the right to check a subcontractor's background and approve or reject the use of submitted subcontractors;
- 4. The Contractor shall be the sole contact for TWC; and
- 5. The Contractor shall list a designated point of contact for all TWC inquiries.
- J. Independent Contractor. The Contractor, Contractor's employees, representatives, agents, and any subcontractors shall serve as independent contractors with respect to TWC in providing services under this Contract, and as such the Contractor's employees are not employees of TWC, are not eligible for TWC employee benefits, and shall not represent themselves as TWC employees. Contractor is responsible for providing all legally required unemployment and workers' compensation insurance for the Contractor's employees.
- K. Disclosures under the Act. The Contractor's records related to this Contract are subject to the requirements of Texas Government Code, <u>Chapter 552</u>, <u>Public Information (the Public Information Act)</u>. Pursuant to Texas Government Code, <u>§ 2252.907</u> the Contractor agrees to make information not otherwise exempted from disclosure under <u>Chapter 552</u> available in a format specified by TWC and accessible by the public.
- L. HOLD HARMLESS AND INDEMNIFICATION. CONTRACTOR WILL DEFEND, INDEMNIFY, AND HOLD HARMLESS THE STATE OF TEXAS, TWC, AND ITS OFFICERS AND EMPLOYEES FROM ANY CLAIMS, ACTIONS, SUITS, DEMANDS, PROCEEDINGS, COSTS, DAMAGES, AND LIABILITIES, INCLUDING, WITHOUT LIMITATION, ATTORNEY'S FEES AND COURT COSTS CONNECTED WITH ANY ACTS OR OMISSIONS OF CONTRACTOR OR ANY AGENT, EMPLOYEE, SUBCONTRACTOR, OR SUPPLIER IN THE EXECUTION OR PERFORMANCE OF THIS CONTRACT. CONTRACTOR WILL COORDINATE ITS DEFENSE WITH THE TEXAS ATTORNEY GENERAL AS REQUESTED BY TWC. THIS PARAGRAPH IS NOT INTENDED TO AND WILL NOT BE CONSTRUED TO REQUIRE THE CONTRACTOR TO INDEMNIFY OR HOLD HARMLESS TWC OR THE STATE FOR ANY CLAIMS OR LIABILITIES RESULTING FROM THE NEGLIGENT ACTS OR

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OMISSIONS OF TWC OR ITS EMPLOYEES ACTING IN THEIR CAPACITY AS AN EMPLOYEE OF TWC.

- M. Conflict of Interest. The Contractor warrants that it has no interest and will acquire no direct or indirect interest that would conflict in any manner with its performance under this Contract.
- N. Renewal. If the solicitation leading to this Contract allows non-competitive renewal, such renewal will be based on TWC's determination that the Contractor is in compliance with all terms of the Contract, TWC's continuing need for the services, and available funding.

O. Privacy, Security, and Breach Notification

- 1. "TWC Confidential Information" means any communication or record (whether oral, written, electronically stored, or transmitted, or in any other form) provided to or made available to the Contractor electronically or through any other means that consists of or includes any or all of the following:
 - i. Customer Information;
 - ii. Protected Health Information in any form including without limitation,
 Electronic Protected Health Information or Unsecured Protected Health
 Information;
 - Sensitive Personal Information defined by Texas Business and Commerce Code Chapter 521;
 - iv. Federal Tax Information;
 - v. Personally, Identifiable Information;
 - vi. Social Security Administration Data, including, without limitation, Medicaid information;
 - vii. The Rehabilitation Act of 1973, 29 U.S.C., Chapter 16, as amended, and implementing regulations, 34 C.F.R., Parts 361 through 396, as applicable;
 - viii. All information designated as confidential under the constitution and laws of the State of Texas and of the United States, including the Texas Health

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- & Safety Code and the Texas Public Information Act, Texas Government Code, Chapter 552.
- 2. Any TWC Confidential Information received by the Contractor under this Contract may be disclosed only in accordance with applicable law. Any electronically transmitted communication or record containing TWC Confidential Information must be sent in an encrypted format. By signing this Contract, the Contractor certifies that the Contractor is and intends to remain for the term of this Contract in compliance with all applicable state and federal laws and regulations with respect to privacy, security, and breach notification, including without limitation the following:
 - The relevant portions of the Health Insurance Portability and Accountability Act of 1996 (HIPAA), 42 U.S.C. Chapter 7, Subchapter XI, Part C;
 - ii. 42 C.F.R. Part 2 and 45 C.F.R. Parts 160 and 164;
 - iii. The relevant portions of The Social Security Act, 42 U.S.C. Chapter 7;
 - iv. The Privacy Act of 1974, as amended by the Computer Matching and Privacy Protection Act of 1988, 5 U.S.C. § 552a;
 - Internal Revenue Code, Title 26 of the United States Code including IRS Publication 1075;
 - vi. OMB Memorandum 07-16;
 - vii. Texas Business and Commerce Code Chapter 521;
 - viii. Texas Health and Safety Code, § 81.046 and Chapters 181 and 611;
 - ix. Texas Human Resources Code § 12.003;
 - x. Texas Government Code, Chapter 552, as applicable;
 - xi. Title 3 of the Texas Occupations Code, as applicable;
 - xii. Constitutional and Common Law Privacy;
 - xiii. The Family Educational Rights and Privacy Act (FERPA) (20 U.S.C. § 1232g); the Contractor further certifies that the Contractor will comply with all amendments, regulations, and guidance relating to those laws, to the extent applicable.

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- xiv. Contractor will ensure that any subcontractor of Contractor who has access to TWC Confidential Information will sign an agreement with Contractor that includes a requirement that the subcontractor shall comply with the terms of this section to protect TWC Confidential Information, and Contractor will submit a copy of that subcontractor agreement to TWC upon request.
- xv. Contractor will ensure that no TWC Confidential Information is transmitted to or stored in a server that is located in a foreign country. Contractor is responsible for ensuring that any contract with data storage provider does not store TWC data on a server located in a foreign country.
- P. Record Retention. The Contractor and any of its subcontractors associated with this Contract will retain financial and supporting documents, statistical records, and any other records pertinent to the services provided under this Contract for which a claim, or report was submitted to TWC. The records and documents must be kept for seven (7) years after the date of submission of the final invoice or until all billing-related questions are resolved, whichever is later. If Contractor is unable to retain records in accordance with this section, Contractor will notify the assigned TWC Contract Manager to arrange to deliver documents to TWC for proper retention and disposal. If this Contract results in the expenditure of \$1 million in public funds, Contractor agrees to comply with the requirements regarding records retention found in Subchapter J, Chapter 552, Texas Government Code. Further, Contractor agrees that if it knowingly or intentionally fails to comply with a requirement of that subchapter, the Contract can be terminated. These requirements include Government Code §§ 552.372(a)(1) (related to document preservation during the performance of a contract), 552.372(a)(2) (providing contracting information to TWC upon request), and 552.372(a)(3) (related to provision or retention of information on completion of the Contract).
- Q. Authority to Audit. Acceptance of funds under this Contract acts as acceptance of the authority of TWC, the State Auditor's Office (SAO), federal funding agency, or any successor agency to conduct an audit or investigation of the Contractor or any subcontractors in connection with those funds during the term of the Contract and

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thereafter, as provided by law. Upon request, the Contractor and any of its subcontractors associated with this Contract will provide TWC, the SAO, the federal funding agency, their successor agencies, or any of their duly authorized representatives with any books, documents, papers, and records that are directly pertinent to this Contract for the purpose of conducting audits, examinations, investigations, or matching funds validations, or for the purpose of making excerpts and transcriptions. The Contractor and subcontractors associated with this Contract will cooperate fully with the above parties in the conduct of an audit, examination, investigation, funds validation, or the making of excerpts and transcriptions. The Contractor will ensure that this clause concerning the authority to audit funds received indirectly by subcontractors through the Contractor, the requirement to make books, records, documents, and papers, and the requirement to cooperate is included in any subcontract that the Contractor awards under this Contract.

- **R. TWC Monitoring.** The Contractor and any subcontractors associated with this Contract agree to permit on-site monitoring visits and desk reviews, as deemed necessary by TWC to review all financial or other records and management control systems relevant to the provision of goods and services under this Contract. The Contractor will include this requirement in any subcontract associated with this Contract.
- **S. Remedies.** The Contractor and any of its subcontractors associated with this Contract will remedy, in a timely manner, any weaknesses, deficiencies, or program noncompliance found as a result of a review, audit or investigation, and any performance or fiscal exceptions found by TWC, the SAO, the federal funding agency, their successor agencies, or any of their duly authorized representatives. The remedy can include a refund of invoiced amounts or any other appropriate sanctions or penalties deemed necessary by TWC.
- T. Federal and State Requirements. The Contractor will comply with all applicable state and federal laws, rules, and regulations governing the provision of services under this Contract and state policies and procedures issued by TWC, including but not limited to requirements specifically stated in this Contract.

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- The Contractor agrees to comply with state and federal antidiscrimination laws, 1. including without limitation:
 - i. Title VI of the Civil Rights Act of 1964 (42 U.S.C. § 2000d et seq.);
 - ii. §§ 504 and 508 of the Rehabilitation Act of 1973 (29 U.S.C. § 794 and § 794d):
 - iii. Americans with Disabilities Act of 1990 (42 U.S.C. § 12101 et seq.);
 - İ۷. Age Discrimination Act of 1975 (42 U.S.C. §§ 6101-6107);
 - Title IX of the Education Amendments of 1972 (20 U.S.C. §§ 1681-1688); ٧.
 - νi. Food and Nutrition Act of 2008 (7 U.S.C. § 2011 et seq.); and
 - νii. The TWC administrative rules, as set forth in the Texas Administrative Code (TAC), to the extent applicable to this Contract.
- 2. The Contractor agrees to comply with all amendments to the above-referenced laws and all requirements imposed by the regulations issued pursuant to these laws. These laws provide in part that no persons in the United States may on the grounds of race, color, national origin, sex, age, disability, political beliefs, or religion be excluded from participation in or denied any aid, care, service, or other benefits provided by federal or state funding, or otherwise be subjected to discrimination.
- The Contractor agrees to comply with Title VI of the Civil Rights Act of 1964, and its implementing regulations at 45 C.F.R. Part 80 or 7 C.F.R. Part 15, prohibiting a contractor from adopting and implementing policies and procedures that exclude or have the effect of excluding or limiting the participation of clients in its programs, benefits, or activities on the basis of national origin. Applicable state and federal civil rights laws require contractors to provide alternative methods for ensuring access to services for applicants and recipients who cannot express themselves fluently in English. The Contractor agrees to ensure that its policies do not have the effect of excluding or limiting the participation of persons in its programs, benefits, and activities on the basis of national origin. The Contractor also agrees to take reasonable steps to provide services and information, both orally and in writing, in appropriate languages other than English to ensure that

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persons with limited English proficiency are effectively informed and can have meaningful access to programs, benefits, and activities.

- 4. The Contractor agrees to comply with <u>Executive Order 13279</u> and its implementing regulations at <u>45 C.F.R. Part 87</u> or <u>7 C.F.R. Part 16</u>. These provide in part that any organization that participates in programs funded by direct financial assistance from the U. S. Department of Agriculture or the U. S. Department of Health and Human Services shall not, in providing services, discriminate against a program beneficiary or prospective program beneficiary on the basis of religion or religious belief.
- 5. Upon request, the Contractor will provide the TWC Civil Rights Division with copies of all the Contractor's civil rights policies and procedures.
- 6. The Contractor must notify TWC Civil Rights Division about any civil rights complaints received relating to its performance under this Contract. The notice must be delivered no more than ten (10) calendar days after the Contractor receives the complaint. Notice provided pursuant to this section must be mailed to:

Texas Workforce Commission Civil Rights Division

101 East 15th Street, Guadalupe/CRD Austin, Texas 78778-0001

Phone Toll Free: (888) 452-4778

Phone: (512) 463-2642

TTY Toll Free: (800) 735-2989

Fax: (512) 463-2643

- 7. **Federal Grant Requirements**. If applicable, the Contractor will comply with:
 - Title 34 C.F.R. Part 74, Administration of Grants and Agreements with Institutions of Higher Education, Hospitals, and Other Non-profit Organizations;
 - ii. The Office of Management and Budget's (OMB) circulars and/or <u>2 CFR Part</u>
 <u>200, Uniform Administrative Requirements, Cost Principles, and Audit</u>
 Requirements for Federal Awards;

- iii. The Uniform Grant Management Standards (UGMS) issued by the State of Texas; and
- iv. Contract Cost Principles and Procedures 48 C.F.R. Part 31.
- 8. **Reporting of Abuse, Neglect, or Exploitation**. The Contractor will comply with Chapter 48, Human Resources Code, regarding reporting of abuse, exploitation, or neglect of persons with disabilities or persons who are age 65 or older.
- 9. **E-Verify**. To the extent required by law, the Contractor certifies and ensures that the Contractor utilizes and will continue to utilize, for the term of this Contract including any subsequent extensions, the U.S. Department of Homeland Security's E-Verify system to determine the eligibility of:
 - All persons employed to perform duties in Texas, during the term of the Contract; and
 - ii. All persons (including subcontractors) assigned by the respondent to perform work pursuant to the Contract, within the United States.
 - The Contractor shall provide, upon the request of TWC, an electronic or hardcopy screenshot of either the confirmation screen or the tentative nonconfirmation screen containing the E-Verify case verification number for attachment to the Form I-9 for the three most recent hires that match the criteria above by the Contractor and Contractor's subcontractors as proof that this provision is being followed.
 - If this certification is falsely made, the Contract may be immediately terminated, at the discretion of the state and at no fault to the state, with no prior notification. The Contractor shall also be responsible for the costs of any re-solicitation that the state must undertake to replace the terminated contract.
- 10. If applicable, the Contractor will comply with:
 - Health and Safety Code § 85.113 (workplace and confidentiality guidelines regarding AIDS and HIV);
 - ii. The requirements of the <u>Immigration Reform and Control Act of 1986</u> (8 U.S.C. §1324a, *et seq.*) and any subsequent immigration laws related to

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verification of employment and the retention of verification forms for any individuals hired after November 6, 1986 who will perform any labor or services under this Contract, including the Immigration Act of 1990 and Immigration Reform and Immigrant Responsibility Act of 1996 (IIRIRA);

- iii. All state and federal licensing and certification requirements and regulations prescribed by the U.S. Department of Health and Human Services, and TWC:
- iv. The <u>Clean Air Act</u> (42 U.S.C. §7401 et seq.) and the <u>Federal Water</u>

 <u>Pollution Control Act</u> (33 U.S.C. §1251 et seq.);
- All mandatory standards and policies relating to energy efficiency contained in the state's energy conservation plan, <u>Executive Order RP-49</u>, and the <u>Energy Policy and Conservation Act</u> (Pub.L.94-163);
- vi. The <u>Fair Labor Standards Act (FLSA)</u> (29 U.S.C. §201 et seq.) regarding minimum wages, overtime pay, recordkeeping, and child labor;
- vii. 42 <u>U.S.C. §675(4)</u>, which requires that foster-care maintenance payments must be expended for items that are provided by foster parents and facilities; and
- viii. Referral of Debt to IRS for <u>Tax Refund Offset 45 C.F.R. Part 31</u>.
- 11. Block Terrorism: The parties must adhere to the directions in the President's Executive Order (EO) 13224, Blocking Property and Prohibiting Transactions with Persons Who Commit, Threaten to Commit, or Support Terrorism. This Executive Order prohibits any transaction or dealing by United States persons including but not limited to the making or receiving of any contribution of funds, goods, or services to or for the benefit of those persons listed in the General Services Administration's Excluded Parties List System (EPLS), which may be viewed on the System for Award Management (SAM) site at http://www.sam.gov.
- 12. **Drug-Free Workplace:** Contractor agrees to provide a drug-free workplace in compliance with the Drug-Free Workplace Act of 1988 (41 U.S.C. §81).

- 13. Trafficking in Persons. Contractor acknowledges the requirements of 2 C.F.R. Part 175, including the U.S. Department of Education's modifications to these requirements, and agrees to comply with the requirements regarding trafficking in persons.
- 14. Human Trafficking. Under § 2155.0061, Government Code, Contractor certifies that the individual or business entity named in this Contract is not ineligible to receive the specified contract and acknowledges that this Contract may be terminated, and payment withheld if this certification is inaccurate. Contractor acknowledges that TWC may not award a contract to a person convicted of any offense related to the direct support or promotion of human trafficking during the five-year period preceding the date of award and that if TWC determines that Contractor is ineligible to have accepted the Contract, TWC may immediately terminate the Contract without further obligation to Contractor.
- 15. Specific Conditions for Disclosing Federal Funding in Public

 Announcements. Contractor agrees that all statements, press releases,
 requests for proposals, bid solicitations, and other documents describing projects
 or programs funded in whole or in part with federal money from the U.S.
 Department of Education shall clearly state:
 - 1. the percentage of the total costs of the program or project which will be financed with federal money;
 - 2. the dollar amount of federal funds for the project or program; and,
 - 3. the percentage and dollar amount of the total costs of the project or program that will be financed by non-governmental sources.

Recipients must comply with these conditions under www.congress.gov/116/bills/hr1865/BILLS-116hr1865enr.pdf .

16. **Prohibition of Text Messaging and E-mailing While Driving During Official Federal Grant Business**. Contractor and its employees and representatives are prohibited from text messaging while driving a government owned vehicle, while driving their own privately-owned vehicle during official contract business, and from using government supplied electronic equipment to text message or email

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when driving. Contractor must comply with these conditions under Executive Order 13513, "Federal Leadership on Reducing Text Messaging While Driving," October 1, 2009.

- **U. Anti-Trust.** In accepting the Contract, the Contractor certifies and agrees as follows:
 - 1. Neither the Contractor, nor the person represented by the Contractor, nor any person acting for the represented person has:
 - Violated the antitrust laws codified by <u>Chapter 15, Business and Commerce</u>
 Code, or the federal antitrust laws; or
 - Directly or indirectly communicated any bid or offer associated with this Contract to a competitor or other person engaged in the same line of business.
 - 2. The Contractor hereby assigns to TWC any and all claims for overcharges associated with this Contract arising from the Contractor's violation of the antitrust laws of the United States, <u>15 U.S.C.</u> § 1, et seq. (1973), as amended, and the anti-trust laws of the State of Texas, <u>Texas Business and Commerce Code</u>, § <u>15.01</u>, et seq. (1967), as amended.
- V. Debts or Delinquencies to State. If the Contractor is indebted to or owes delinquent taxes to the state, pursuant to Texas Government Code § 403.0551, any payments owed to the Contractor under this Contract will be applied toward elimination of the Contractor's indebtedness to the state, delinquency in payment of taxes to the state, or delinquency in payment of taxes that the Texas Comptroller of Public Accounts administers or collects until the indebtedness or delinquency is paid in full.
- W. Withholding/Recoupment of Payments. TWC may withhold or recoup payments due or paid under this Contract, in whole or in part, in the event of the Contractor's noncompliance with any term or provision of this Contract, any federal or state law or regulation, or any TWC rules or standards, including but not limited to the requirements specifically stated in this Contract, relating to the Contractor's performance under this Contract, as pursuant to Title 40 TAC § 858.9.
- **X. Certifications.** The certifications below represent material facts upon which TWC relies when contracting for services. If TWC determines that the Contractor knowingly

made erroneous certifications, TWC may pursue all available remedies in accordance with Texas and federal law.

1. If this is a contract for goods or services that equals or exceeds \$25,000, then the Contractor agrees as follows:

Certification Regarding Debarment, Suspension, Ineligibility, and Voluntary Exclusion for Covered Contracts

- Neither the Contractor nor its principals are presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any federal department or agency or by the State of Texas.
- The Contractor will include this certification statement (provided in item i, directly above), without modification, in all covered subcontracts and solicitations for all covered subcontracts.
- iii. The Contractor will not knowingly enter into any subcontract with a person who is debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction unless authorized by TWC or other federal department or agency.
- iv. A Contractor may rely upon a certification of a potential subcontractor that it is not debarred, suspended, ineligible, or voluntarily excluded from the covered contract, unless the Contractor knows that the certification is erroneous. A Contractor must, at a minimum, obtain certifications from its covered subcontractors upon each subcontract's initiation and upon each renewal.
- v. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this contract certification document. The knowledge and information of a Contractor is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business.
- vi. Except for contracts authorized under this paragraph X (1) iii of these terms, if a Contractor in a covered contract knowingly enters into a covered

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subcontract with a person who is suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to remedies available to the federal government, Contractor may be subject to remedies available to TWC, including suspension and/or debarment.

- vii. The Contractor will provide immediate written notice to TWC if at any time the Contractor learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
- viii. Where the Contractor is unable to certify to any of the statements in this certification, the Contractor shall attach an explanation to this Contract.
- If this Contract equals or exceeds \$100,000 the Contractor agrees as follows:
 Certification Regarding Lobbying (Certification for Contracts, Grants, Loans, and Cooperative Agreements)
 - i. No federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a member of Congress, an officer or employee of Congress, or an employee of a member of Congress in connection with the awarding of any federal contract, the making of any federal grant, the making of any federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any federal contract, grant, loan, or cooperative agreement.
 - ii. If any funds other than federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a member of Congress, an officer or employee of Congress, or an employee of a member of Congress in connection with this federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit <u>Standard Form-LLL</u>, Disclosure Form to Report Lobbying, in accordance with its instructions.
 - iii. The Contractor shall require that the language of this certification be included in the award documents for all sub-awards at all tiers (including

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- subcontracts, sub-grants, and contracts under grants, loans, and cooperative agreements) and that all sub-recipients shall certify and disclose accordingly.
- iv. This certification of the statements in paragraph X (2) is a material representation of fact upon which reliance was placed by TWC when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by 31 U.S.C. §1352. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.
- 3. **State of Israel:** In contracts worth \$100,000 or more in value, if Contractor is a Company as defined by Texas Government Code § 808.001 with 10 or more full-time employees, and Contractor is not a sole proprietorship, Contractor represents and warrants that, pursuant to Texas Government Code § 2270.002, Contractor does not boycott Israel and will not boycott Israel during the term of any contract executed with TWC.
- Y. In accepting the Contract, the Contractor certifies and agrees as follows:
 - Franchise Tax: Contractor is not currently delinquent in the payment of any franchise tax owed to the State of Texas, pursuant to Chapter 171, Texas Tax Code.
 - 2. Child Support: Neither Contractor nor its principals is ineligible to receive the specified grant, loan, or payment under § 231.006 of the Texas Family Code (relating to child support) and acknowledges that the Contract may be terminated, and payment may be withheld if certification is inaccurate.
 - 3. Certain Bids and Contracts Prohibited: Under Texas Government Code §2155.004 and §2155.006, the business entity named in this Contract is not ineligible to receive the specified Contract and acknowledges that the Contract may be terminated and/or payment withheld if this certification is inaccurate.
 - 4. **Felony Criminal Convictions:** Contractor represents and warrants that Contractor has not and Contractor's employees assigned to provide services

- under this Contract have not been convicted of a felony criminal offense, or that, if such a conviction has occurred, Contractor has fully advised TWC as to the facts and circumstances surrounding the conviction.
- 5. **Executive:** Contractor is in compliance with Texas Government Code § 669.003, relating to contracting with the executive head of a State agency or former executive head of a state agency.
- 6. Prohibited Responses and Contracts. Under Texas Government Code, §2261.053, Contractor certifies that the individual or business named in this Contract is eligible to receive the specified contract and acknowledges that this Contract may be terminated and payment withheld if this certification is inaccurate.
- 7. **Unemployment Insurance Deposit:** Contractor certifies that the individual or business named in this Contract is not delinquent in the deposit of any unemployment insurance tax.
- 8. **Pay Day Wage Claim:** Contractor certifies that the individual or business named in the Contract does not have unpaid wage claims under the Texas Payday Law, Texas Labor Code Chapter 61.
- Z. Intellectual Property. TWC and any federal funding agency reserve a royalty-free, nonexclusive, irrevocable license to reproduce, publish, or otherwise use and authorize others to use for federal or State of Texas government purposes: 1. the copyright in any work developed under this Contract, and 2. any rights of copyright to which the Contractor purchases ownership with contract support.
- AA. Buy Texas. In accordance with <u>Texas Government Code § 2155.4441</u>, the State of Texas requires that during the performance of a contract for services, the Contractor will purchase products and materials produced in the State of Texas when available at a price and time comparable to products and materials produced outside of the state.
- **BB.** Force Majeure. TWC may grant relief from performance of the Contract if the Contractor is prevented from performance by an act of war, order of legal authority, act of God, or other unavoidable cause not attributable to the fault or negligence of Contractor. The burden of proof for the need of such relief shall rest upon the

Contractor. To obtain relief from performance of the Contract based on force majeure, the Contractor shall file a written request with TWC. The Contractor must provide TWC with proof of force majeure in writing within five (5) business days of the Contractor's failure to perform in accordance with the Contract on the basis of force majeure or otherwise waive this right as a defense.

- CC. Dispute Resolution. Disputes and claims for breach of contract against TWC or the State of Texas under this Contract will be resolved under the laws of the State of Texas, <u>Texas Government Code Chapter 2260</u> and TWC rules, policies, and procedures.
- DD. Failure to Perform. If the Contractor fails to perform in accordance with the provisions of this Contract, TWC may upon written notice to the Contractor take adverse action against the Contractor up to and including terminating the Contract in whole or in part. If notice of termination is given, all work by the Contractor shall cease on the effective date of the termination, and TWC will not pay for work performed on or after the effective date of termination. Such termination shall not be an exclusive remedy but shall be in addition to any other rights and remedies provided by law or under this Contract. Adverse action, including termination, may result from but is not limited to:
 - i. Violation of the terms of this Contract;
 - ii. Any evidence of abuse, neglect, or exploitation of Customers receiving services from the Contractor as substantiated by an investigation conducted by the Contractor, an external regulatory agency, or TWC;
 - iii. Any information giving TWC reason to believe that the health or safety of Customers is compromised;
 - iv. Any change in ownership or change in control that TWC believes would adversely affect the delivery of services;
 - v. Any real or apparent conflict of interest giving TWC reason to believe that continuation of the Contract is not in the best interest of TWC, the state, or Customers; or
 - vi. Any violation of state or federal law.

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- EE. Contract Termination. This Contract may be terminated by mutual consent or by either party with 30 calendar days' written notice. TWC "Notice of Termination" will be delivered to the Contractor, specifying the extent to which performance of work under the Contract is terminated and the date upon which the termination becomes effective. TWC shall not be liable to the Contractor for any work done or materials purchased after termination or for lost profits or other damages. The right to terminate is in addition to and not in lieu of the rights provided to TWC by this Contract.
- **FF. Signatures:** The parties agree that signatures on this Contract are valid if signed by an individual authorized to obligate that party whether that individual's signature is handmade or represented electronically or digitally as those terms are defined by 34 TAC § 20.3.
- **GG.** Contract Terms. The terms of this Contract are accepted by the parties of the Contract. By signing this Contract, the persons signing the Contract are certifying that they are authorized to obligate the party for whom they are signing to the terms of the Contract. For the convenience of the parties, the signatures of authorized representatives for each party may appear on separate pages.

SIGNATURES:

TEXAS WORKFORCE COMMISSION:	CONTRACTOR REPRESENTATIVE:
Cheryl Fuller Signature of TWC Representative	Tod Marvin Signature
Cheryl Fuller Print Name	Tod Marvin Print Name
Director, Vocational Rehabilitation Services Division Title	President Title
6/21/2021 Date	6/21/2021 Date
Dale	Dale

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EXHIBIT A

- Vocational Rehabilitation Division Guidance Memorandum GM 21-05
 - Processes for Working with Embedded Pre-ETS Providers

Purpose

This guidance memorandum (GM):

Defines Embedded Pre-ETS as a contracted service;

Establishes the processes to be followed when working with Embedded Pre-ETS providers, including the referral and payment processes; and

Provides guidance on the implementation of Embedded Pre-ETS.

Background

In December 2019, a Request for Proposals (RFP) was posted to solicit proposals from parties interested in providing Embedded Pre-ETS in Texas schools through partnership with the Texas Workforce Commission- Vocational Rehabilitation (VR) Division. The intent of this process was to establish providers that work with students at the schools, have active partnerships with the schools and VR, and, through intensive Pre-ETS curricula can support and enhance what the schools already provide to students. The RFP closed on January 31, 2020 at which time a review committee was convened to begin the review process and ultimately establish which providers would be offered contracts.

Providers were asked to thoroughly outline the schools with which they had discussed these services, and the content, delivery, schedule, and cost for the services they intended to deliver to students. The content of each proposal and qualifications of each provider were carefully reviewed, and meetings were convened with the top candidates. Finally, providers were given an opportunity to submit their "Best and Final Offers" to update and/or clarify points in their proposals.

In November 2020, chosen applicants were offered contracts for Embedded Pre-ETS in all six (6) Vocational Rehabilitation regions. A list of the providers for each region is attached to this document.

Discussion

For the initial contract term, Embedded Pre-ETS providers will not be subject to the Standards for Providers (SFP) Manual content. The requirements and processes for these services are outlined in this document which will be attached to the contract, thereby mitigating the need to amend contracts anytime a process is revised.

• Embedded Pre-ETS as a contracted service are new to Texas VR. These providers are still required to keep their training content within the Workforce Innovation and Opportunity Act (WIOA) definition of Required Pre-ETS and work with only those students, VR eligible or

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potentially eligible, who meet the Student with a Disability criteria. That is, students who are 14-22 years old, currently enrolled in a recognized educational program, are or have received Special Education services, or are considered persons with disabilities for the purpose of meeting that definition in Section 504 of the Rehabilitation Act.

Embedded Pre-ETS providers' curriculum content has been carefully reviewed to ensure it meets the definitions for each Required Pre-ETS category established in 34 CFR §361.48(a)(2). Additionally, an outline of each provider's services, will be linked on the Transition intranet page here for VR staff reference (internal TWC access only). These outlines will be taken from the Best and Final Offer documents and services are expected to be provided in the manner described.

The primary differences between the services discussed here and contractors with Pre-ETS contracts, as outlined in the SFP, are the intensity and duration of the curricula they utilize and the number of students they work with. Each proposal is different, but all will provide most of their training at the schools during normal class time. It is highly encouraged that all VR staff working with these providers become familiar with the Embedded Pre-ETS being provided in their area.

Additionally, managers will need to consider the capacity and workflow for staff who work with these providers, especially as the volume of students increases over time.

How to Get Started

Initially, the State Office Transition Team will provide training and meeting facilitation to assist with establishing discussion of the service model and applicable internal processes. However, the foundation of successful service implementation will be *continued communication and problem-solving*, especially in the first year. It is recommended that providers, school personnel, and VR staff in the local areas meet before services have begun to ensure mutual understanding and establish roles. After that, regular meetings are encouraged to ensure continued alignment.

Referrals

The VR Counselor will remain the sole approval source for all VR services. Because of the providers' presence in the schools, it may be tempting for schools to provide referrals directly to them. However, early in the process it should be established that all referrals need to go to the VR counselor first. It is acceptable for a school or student to indicate interest in embedded Pre-ETS at the time of referral.

When making a referral, the VR counselor should utilize the VR1991, Referral for Embedded Pre-ETS. Along with the VR1991 form, the counselor should include a case note that outlines the student's need for the services. VR Counselors may use existing case notes as long as they include the student's disability, their training needs as they relate to the Pre-ETS content, any accommodations or specific learning needs the student has, and any other information the provider may need in order to successfully sustain services with that student. The referral is

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not complete without the VR1991, the case note described above, and the Service Authorization (SA) (see Payment below for more information about issuing the SAs).

Remote service delivery will be offered by most Embedded Pre-ETS providers, especially while COVID-19 remains a concern. VR counselors and providers must evaluate each customer's needs to determine whether this option is in their best interest and they have the needed technology and skills for effective participation. The provider is responsible for implementing accessible training activities using a computer-based training platform that allows for face-to-face and/or real time interaction and using video telecommunication services and software such as Video Relay Services or FaceTime when needed. When a service provider identifies that the customer's needs are not being met, they must notify the VR counselor.

The process established in the Vocational Rehabilitation Services Manual (VRSM) section A-210-5 for electronic signatures should be followed on all forms requiring signatures.

VR staff may encounter situations where a school has an embedded Pre-ETS provider and another provider who meets with students to provide other shorter-term services through Pre-ETS or other contract types (e.g. VAT). When this arrangement has been made with the school, it is okay for both providers to deliver services to students. However, when making referrals for available services, the VR counselor should carefully consider the differences between the services and whether the customer has a need for both. It is acceptable for students to receive services from both providers in this scenario if the services are not duplicative.

Payment

Each provider has an established cost per student for each month of training. As much as possible when building the Service Record in RehabWorks, the Rehabilitation Assistant or VR counselor should enter the established total number of months for the program as the quantity and utilize the Multi-Customer Service Authorization (MCSA) option. This will assist with the paperwork demands when there is a high volume of students. When instruction is needed to build an MCSA, the following options are available:

- The Pre-ETS Purchasing Guide https://intra.twc.texas.gov/intranet/vrs/html/ transition.html
- Contact the Pre-ETS mailbox and request assistance: <u>VR.Pre-ETS@twc.texas.gov</u>

The following RehabWorks* specifications should be used:

- Level 1 Pre-Employment Transition Services [61570]
- Level 2 Pre-ETS Embedded Training CONTRACT REQUIRED [61570-10211]
- Level 3 Choose the appropriate VR Region
- Level 4 Choose the appropriate embedded training provider

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Guidance on issuing the SAs along with other tips for successful billing and payment in RehabWorks will be posted for VR staff on the Transition Intranet Page.

It is permissible for a provider to provide embedded Pre-ETS through one contract and hold contracts for Pre-ETS or other services involving students. When this is the case, the provider must ensure that services are provided separately, and all billing procedures are followed. A provider may not bill for the same service through more than one contract. Additionally, if a provider has both an embedded Pre-ETS contract and a regular Pre-ETS contract under Chapter 15 of the Standards for Providers Manual, only the embedded Pre-ETS contract can be utilized to serve students within a school identified on the embedded Pre-ETS contract.

Processing Payment

There are two pieces of documentation needed to correctly process a payment for Embedded Pre-ETS:

- A complete and accurate VR1992, Embedded Pre-ETS Progress Report form
 - This form is considered complete when all fields are filled in with applicable information or "N/A", narrative sections are adequately descriptive to provide clear understanding of the student's progress and ongoing needs to the VR counselor, and all required signatures have been obtained.
 - As with all VR services, there is an expectation that the customers will acquire
 information and master skills to the level that is appropriate for them. The VR
 counselor should discuss any concern about student progress with the provider.
 - Signatures should be obtained on the VR1992 to verify services from the adult student or parent/representative (if the student is a minor or adult with a legal guardian). In cases where the signatures become a barrier to completing the forms, the counselor may consider utilizing the VR 1487, Designation of Applicant or Customer Representative, to establish the classroom teacher or other school personnel as the customer's representative. Parent or adult student permission will be required to establish a representative and the school must agree with their staff serving in this role. In this scenario, the person serving as the representative should be familiar with the services being received and their role as the representative should be limited to verifying services received via signature. A sample VR1487 is attached for this purpose.
- An invoice from the provider that contains the following:
 - the vendor's complete name and remittance address including city, state, and ZIP code;
 - the vendor's 14-digit Texas vendor identification number;
 - o the vendor's contact name and telephone number, email address, or fax number;
 - the service authorization number;
 - o the VR office's name and address, or delivery address, as applicable;
 - the contract number;

^{*}Note for providers- RehabWorks (RHW) is the VR case management system.



- o a description of the goods or services provided, including the dates of service;
- the quantity and unit cost being billed, as documented on the current service authorization;
- other relevant information supporting and explaining the payment requested or identifying a successor organization to an original vendor, if necessary; and
- any other information required by applicable state and federal laws, rules, and regulations governing the provision of services under the contract and the policies and standards.

Payment should not be authorized until the required documentation is received and all pending questions have been answered.

Providers are encouraged to bill on a monthly basis.

Partial Payments

When a student is not present to receive all provided training, it will be necessary to prorate for the portion they did attend.

The established monthly rate will be paid in full when the student completes 100% of the available training hours for that month. When less than 100% participation occurs, the percentage of participation will be paid. Example: If 20 hours of training are available in a month and the student completes 15 hours, the provider should bill 75% of the monthly rate. 15/20 = .75 established rate x .75 = amount paid. The information needed to complete this calculation will be included on the VR1992, Embedded Pre-ETS Progress Report form.

Adding Schools

Embedded Pre-ETS providers may serve up to a maximum of five schools per region. When an embedded services provider is interested in adding to the list of schools they serve (up to five), there is a process to ensure the school's agreement and receive approval to add the school before the contract amendment is initiated. This process may be initiated by the counselor or the provider and all documentation should be submitted to the Pre-ETS mailbox (VR.Pre-ETS@twc.texas.gov) for review. Services at the added school may not begin until the contract amendment has been executed.

Required documentation includes:

- A letter from the provider requesting that the school be added to the Embedded Pre-ETS contract, and
- Documentation from the school, in the form of a letter or agreement between the provider and the school, that indicates their desire to having an embedded provider working with students in the way described in this document.

Attachments

- VR1991 Referral for Embedded Pre-ETS
- VR1992 Embedded Pre-ETS Progress Report
- List of Embedded Pre-ETS Providers
- Sample VR1487
- Embedded Pre-ETS Checklist

Point of Contact

Erin Wilder, Program Manager for Transition and Pre-ETS (512)936-3707

<u>Erin.Wilder@twc.texas.gov</u>

VR.Pre-ETS@twc.texas.gov